



The Gap State High School

Daymap Connect - Frequently Asked Questions

What is Daymap?

- An online platform used by staff, students and parents.
- Staff use this to mark rolls, track attendance, award House points, set homework and assessment tasks.
- Students can use it to check homework set by teachers, look for assessment tasks, check their timetable and their attendance.
- Parents can follow their child's progress at school (i.e. attendance and assessment)

Does this mean we can't use QParents anymore?

- QParents will still remain active. The only feature that has been disabled in QParents is the attendance module.
- QParents is still used for invoices, consent management and report cards.

Do all parents have access to Daymap straight away?

- No. Due to privacy reasons, parents require a QParent account before they have access to Daymap Connect Parent account.
- For parents with an active QParents account your Daymap Connect account has been activated. Please follow the 'How-to Guide'. If you have an act

Troubleshooting QParents and Daymap Connect accounts

- QParent invitations are automatically generated, and sent to the first listed parent/carer. Additional parents/carers who are already listed as authorised OneSchool contacts can be sent a separate QParent (and subsequent Daymap) invitation upon request through enrolments@thegapshs.eq.edu.au
- Parents/carers with less than the required points in the ID section for QParents need to enter an online application with any documents they do have to start the process. After this, the parent/carer needs to come to the school to physically show ID. However, parents must have finished the registration process before coming to school. This process includes linking your account to the student using the students EQ ID. This can be found on the student's timetable, student card, or academic reports.
- Parents with the same email address for both or all legal guardians (for example mother and father) will not be able to access Daymap. If you wish to update an email address, please send an email to enrolments@thegapshs.eq.edu.au with 'parent email address change – (student's name and year level)' in the heading, and include in the text the name of the person who wishes their details to be changed, and the new email address.

Should I use the web browser version or phone application?

- The web browser has greater functionality for all users but the phone app can also be used if required.

Who do I contact for support?

- If you are requiring support, please email daymapsupport@thegaps.eq.edu.au with your support request and provide details (and possibly screenshots)



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