

Parent and Carer's Guide

Our goal for all learners is to create a flourishing environment where thinking minds discover possibilities, push boundaries and take charge of their learning.

PARENTS AND CARERS SHOULD FOCUS ON THE FOLLOWING:

COMMUNICATIONS



- We will continue communicating to you via our School website (news), school emails, newsletters and Facebook

HELP WITH WORK



- Show an interest in what your child is working on and the progress they make. Get them to teach you what they learning
- Help your child to use the resources available to them, especially their peers, to support their learning
- Help them become more resourceful rather than becoming a resource for them

ESTABLISH ROUTINES



- Establish expectations for how your child will spend their learning time
- Check in at regular intervals
- Keep normal bedtime routines
- Encourage physical activity and/or exercise during breaks
- Prepare healthy meals and snacks as you would for a normal school day

CREATE A POSITIVE LEARNING ENVIRONMENT



- Establish a space/location dedicated for them to learn
- Make sure your child has access to everything they need ie. Laptop, iPad, power, pen, paper
- Encourage independence: be present but exercise 'light-touch' monitoring
- Stay updated
- Establish clear expectations around social media, music, and other devices especially during the 'school day'
- Expect high standards of behaviour from your child whilst online
- Be patient – learning takes time
- Understand that there will be a level of trial-and-error for parents, teacher and students
- Keep communication open



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PARENT GUIDE CONTINUED:

PARENTS AND CARERS SHOULD FOCUS ON THE FOLLOWING:

MAINTAIN CONTACT



- To contact the school: admin@thegapshs.eq.edu.au or phone 3511 3888 and leave a message. Please note that this phone will only be answered periodically. Ensure you leave your name, your child's name, year level and a contact number.
- For IT support: itsupport@thegapshs.eq.edu.au
- To advise of a student not returning on the first day that school re-opens: studentabsence@thegapshs.eq.edu.au

HELPFUL LINKS AND RESOURCES



PASSWORD RESET PROCESS:

- Parent/carer sends email to itsupport@thegapshs.eq.edu.au with the student's name and username
- School technicians check the email address against student records and if the parent's email address is in OneSchool, we respond with a generic password that asks to be changed on the next login
- If the email does not match OneSchool, we email back and explain we are unable to reset the student's password
- Passwords will NOT be reset over the phone

NEWS

<https://thegapshs.eq.edu.au/calendar-and-news/news>

NEWSLETTERS

<https://thegapshs.eq.edu.au/calendar-and-news/newsletters>

SUPPORT

<https://thegapshs.eq.edu.au/support-and-resources/student-services-and-support-programs>

ICT Services Support:
itsupport@thegapshs.eq.edu.au

Guidance Support:
guidance@thegapshs.eq.edu.au

Learners who flourish