



## ***If my child is already bringing their own laptop to school, do I need to pay a service fee each year?***

### **FAQs about BYOD/CYOD Service Fees for 2022 The Gap SHS 1-to-1 Technology Program**



#### ***If my child is already bringing their own laptop to school, do I need to pay a service fee each year?***

Yes. As of 2022, students bringing their personal device to school will be required to pay the annual BYOD service fee of \$75.

#### ***Why am I being charged this fee now when I haven't paid it in the past?***

Due to the increasing number of devices being used at school, we are having to upgrade our network and provide additional IT support to students. Our enrolments have also increased significantly since the inception of our 1-to-1 Technology Program. These fees help alleviate some of these costs.

#### ***What if my child joined the CYOD program in 2021; do I need to pay a service fee each year?***

As part of the CYOD program, families agreed when signing up to pay the annual CYOD service fee for the life of the device (3 or 4 years).

### **What does the BYOD and CYOD annual service fee cover?**

<b>BYOD - \$75</b>	<b>CYOD - \$150</b>
Connecting student devices to our school network	Onsite logging of warranty and accidental damage claims
Mapping of school network drives and printers	Access to Hot Swap devices for duration of repairs
Software license fees (e.g. Adobe Creative Cloud)	Insurance against fire and theft (providing the device is kept securely locked inside your home)
Assisting with school specific software installations	Software license fees (e.g. Adobe Creative Cloud)
Basic troubleshooting and advice	Assisting with school specific software installations
	Troubleshooting and advice